

HARD FEELINGS

STRONGER MENTAL HEALTH

Titles: Store & Research Assistant

Organization: Hard Feelings Mental Health

Job Type: Summer contract

Duration: 8-week contract from June 25th-August 21st, 2018

Wage: \$14.00 per hour / 30 hours per week

Application Deadline: Friday May 25th, 2018 at 12:00pm.

Eligibility

This position is funded by Service Canada through the Canada Summer Jobs Program.

Candidates must meet the following requirements:

- Be between 18 and 30 years of age at the start of the employment;
- Have been registered as full-time students in the 2017-2018 academic year and intend to return to school on a full-time basis in the next academic year;
- Be Canadian citizens, permanent residents or persons to whom refugee protection has been conferred under the Immigration and Refugee Protection Act;
- Be legally entitled to work in Canada in accordance with relevant provincial/territorial legislation and regulations.

Organization

Hard Feelings Mental Health is a non-profit social enterprise, opened in September 2017. Our mission is to reduce barriers and increase access to mental health supports through an innovative community of practice. We facilitate the delivery of low-cost counselling and operate a storefront that sells a curated selection of books and resources focused on building stronger mental health.

Position Overview

This position is a unique opportunity for a student to gain experience working in a non-profit social enterprise. The role is focused on two key areas: 1) supporting the daily operations of the storefront and 2) researching opportunities for community engagement through art.

The ideal candidate will have experience working in retail and customer service. They will also be interested in exploring the intersections of mental health through a creative lens.

Store Front:

- Assist with daily operations of the storefront
- Support counsellors and clients coming in for counselling
- Provide a welcoming space for people seeking support
- Liaise with community members and others interested in our work
- Maintain displays and general appearance of store
- Light daily cleaning
- Weekend and evening hours required
- Other duties as assigned

Planning and Engagement:

- Research the initial planning stages of a community-informed art project related to mental health

- Plan an information session in the community to draw participation from individuals throughout our catchment area

Qualifications and Experience

- Must meet eligibility requirements as stated above
- Experience working in a retail environment
- Strong verbal and written communication skills
- Experience using social media accounts (Instagram, Facebook, Twitter)
- Cash handling experience an asset
- Understanding of the barriers to accessing mental health supports
- Ability to tactfully and calmly deal with people who may be in crisis
- A flexible and curious approach to work, with an interest in social innovation
- Demonstrated interest in art and community arts
- Commitment to anti-oppressive practice
- Experience working in a community service and/or mental health organization an asset
- General First Aid, Mental Health First Aid and CPR an asset
- A sense of humour, flexibility and confidentiality are a must!

Note: This is not a counselling position

As an employer, Hard Feelings Mental Health is committed to building an organization that reflects the diversity of our clients and the communities we serve. We encourage applicants from equity seeking communities to apply. Requests for accommodation due to disability can be made at any stage in the hiring process. As a condition of employment, a criminal record check will be required. Please note that we do not have an accessible washroom.

Application

Please include a brief cover letter, [highlighting your interest in exploring the intersections of mental health through a creative community project and what you hope to gain from this employment opportunity.](#)

Please submit your cover letter and resume to info@hardfeelings.org with job title in the subject line.

While we appreciate all interest in this position, only candidates selected for an interview will be contacted. No phone calls, please.